

22 July 2020

Ashleigh Campbell

Via email: ashleighcampbellnz@gmail.com



100 Heads Road, Private Bag 3003
Whanganui 4540, New Zealand

Dear Ashleigh

Official Information Act Request – OIA 12963 Access to Support People to Hospitals

On 23 June 2020, under section 12 of the Official Information Act, you requested the following information from Whanganui District Health Board (WDHB):

I would like to do an OIA on the protocols the DHB had/have in relation to access for support people of patients in the public hospitals within your DHB region during Level 2 lockdown (Between 14 May and 8 June) and Level 1

Whanganui District Health Boards response:

The protocols the DHB had/have in relation to access for support people of patients in the public hospitals within your DHB region during Level 2 lockdown (Between 14 May and 8 June) and Level 1

The hospital's main front door was open from 0600 till 2000 hrs Monday to Friday and 0800-2000 hrs on Saturday and Sunday.

The number of visitors per patient per day was not limited, and only one visitor was allowed per patient at any one time. However, individual situations were taken into consideration. For example, visitors could be approved at the discretion of the unit manager or senior staff member on the shift – this included palliative care, and patients on CCU, paediatrics and maternity wards where a blanket approval was in place.

Staff continued to contact trace all visitors to inpatients and the support persons for those patients with outpatient appointments.

Should you have any further queries about the above information, please contact our OIA co-ordinator Anne Phoenix at anne.phoenix@wdhb.org.nz

Yours sincerely



Russell Simpson
Chief Executive

Chief Executive | Phone 06 348 3140 | Fax 06 345 9390