

11 November 2019

Mr Graeme Titcombe
Chief Executive Officer
Home & Community Health



100 Heads Road, Private Bag 3003
Whanganui 4540, New Zealand

via email: ceo@hcha.org.nz

Dear Mr Titcombe

Official Information Act Request – NASC waiting list for aged home support

On 14 October 2019 under section 12 of the Official Information Act, you requested the following information from Whanganui District Health Board (WDHB):

Specifically, the request is for:

1. The total number of people in the Whanganui DHB area receiving aged home-based support services as at 30 September 2019.
2. The total number of people referred to the Whanganui DHB NASC for assessment for home-based aged support services, as at 30 September 2019, where the referral/non-referral to HCSS services is yet to occur.
3. The total number of people, with a completed assessment for home-based services, referred for service to a HCSS provider during the month of September 2019.
4. The total number of people, with a completed assessment for home-based services during the month of September 2019, where no referral is to be made for such services.

Whanganui District Health Boards' Response:

1. The total number of people in the Whanganui DHB area receiving aged home-based support services as at 30 September 2019.

As at the end of September, 614 individuals are receiving long-term support services. There are also 122 people receiving short-term services via our Individual Rehabilitation Plans. The goal of the rehabilitation plan is to provide an opportunity for people to recover following an event and regain their independence. Many of these people will go on to require an interRAI assessment and long-term services.

2. The total number of people referred to the Whanganui DHB NASC for assessment for home-based aged support services, as at 30 September 2019, where the referral/non-referral to HCSS services is yet to occur.

We did not have any people waiting for assessment as at 30 September 2019. If we are unable to see people requiring support services for an interRAI, we use short-term services as an intervention.

3. The total number of people, with a completed assessment for home-based services, referred for service to a HCSS provider during the month of September 2019.

48 interRAI assessments were referred for service co-ordination in September 2019. Of these 27 were referred on for home based services, and 20 for residential care.

4. The total number of people, with a completed assessment for home-based services during the month of September 2019, where no referral is to be made for such services.

One person, who was assessed and referred for service co-ordination, did not meet the criteria for home based support.

Should you have any further queries about the above information, please contact our OIA co-ordinator Deanne Holden at deanne.holden@wdhb.org.nz

Yours sincerely

A handwritten signature in blue ink, consisting of a large loop on the left and a long, thin horizontal stroke extending to the right.

Russell Simpson
Chief Executive